



My name is Michael Sullivan. I am the Management of Information and Outcomes (MIO) Coordinator in the Spinal Cord Injury/Dysfunction (SCI) Service at the St. Louis VA Medical Center. My arrival on this service in 2008 had been preceded by a long and varied path. I earned a Bachelor's degree in Philosophy from the University of Missouri at St. Louis, and later a Bachelor's Degree in Nursing from Saint Louis University. Through my career, I have been involved, directly or indirectly, in quality management and research, and the new position of MIO Coordinator is no exception.

It is my task to assist in the development of high standards in the acquisition and maintenance of outcomes data that can provide evidence for the successes or failures of our established practices, allowing comparisons of our own work with those of similar SCI Centers across the country as well as provide a uniform evaluation of the quality of our own service. The data we collect facilitate rational development of care policy and practice, needs-based program planning, and coordination of services for our veterans.

Although my direct patient contact is limited, I am glad that my office is located between Arts & Crafts and Recreational Therapy. Every day I witness the combined efforts of the entire SCI staff towards keeping our veterans healthy and engaged in their families and communities. It is an honor and a privilege to work for our veterans together with such a highly dedicated and dynamic team.

I can be reached in my office (2S22) at 314-652-4100 or 800-228-5459, ext. #64835.